## **Canary Sub-Processors**

## Last Updated: September 7th, 2023

Canary uses the third party companies below (each, a "**sub-processor**") to process personal data (i) on behalf of Canary clients; (ii) in accordance with customer instructions as communicated by Canary; and (iii) in strict accordance with the terms of a written contract between Canary and the sub-processor.

Canary imposes obligations on its sub-processors to implement appropriate technical and organizational measures ensuring that the sub-processing of personal data is protected to the standards required by applicable data protection laws. Further information relating to sub-processor security measures can be found via the external links below.

Canary maintains an up-to-date list of the names and locations of all sub-processors below.

**Duration of processing:** For each sub-processor below, processing of personal data will be for the duration that the customer uses and continues to use the applicable service(s), and for the retention periods as set out in client's agreement with Canary.

Sub-Processor	Subject matter	Nature and purpose of processing	Location(s) of processing	External links for additional information relating to security
Bright Stores, Inc.	Personal data contained in communications sent through or uploaded to the services	Commerce platform	United States of America (USA)	https://blog.brightstores.com/2018/05/21/how-secure-is-your- https://www.brightstores.com/privacy-policy
Shopify Inc.	Personal data contained in communications sent through or uploaded to the services	Commerce platform	Canada	https://www.shopify.com/legal/privacy
SurveyMonkey, Inc. (Wufoo)	Personal data contained in communications sent through or uploaded to the services	Online form builder	USA	https://www.wufoo.com/security/
Zapier, Inc.	Personal data contained in communications sent through or	Cloud- based automation technology	USA	https://zapier.com/legal/data-processing-addendum

	uploaded to the services	services		
FedEx	Personal data contained in communications sent through or uploaded to the services	Shipping	USA	https://www.fedex.com/en-us/trust-center/privacy.html#protec
USPS	Personal data contained in communications sent through or uploaded to the services	Shipping	USA	Full Privacy Policy - Who We Are - About.usps.com
DHL Express	Personal data contained in communications sent through or uploaded to the services	Shipping	USA	https://www.dhl.com/content/dam/dhl/local/global/core/docu core-lela-local-pdp-policy.pdf
United Parcel Service (UPS)	Personal data contained in communications sent through or uploaded to the services	Shipping	USA	Privacy Notice   UPS - United States
Microsoft Corporation	Personal data contained in communications sent through or uploaded to the services	Hosting Provider (Azure) Email provider Online form builder	USA	Data Privacy in the Trusted Cloud   Microsoft Azure
Google Cloud Platform (GCP)	Personal data contained in communications sent through or uploaded to the	Cloud hosting	USA	Privacy Resource Center   Google Cloud

services		