

## Canary Sub-Processors

Last Updated: September 7th, 2023

Canary uses the third party companies below (each, a “**sub-processor**”) to process personal data (i) on behalf of Canary clients; (ii) in accordance with customer instructions as communicated by Canary; and (iii) in strict accordance with the terms of a written contract between Canary and the sub-processor.

Canary imposes obligations on its sub-processors to implement appropriate technical and organizational measures ensuring that the sub-processing of personal data is protected to the standards required by applicable data protection laws. Further information relating to sub-processor security measures can be found via the external links below.

Canary maintains an up-to-date list of the names and locations of all sub-processors below.

**Duration of processing:** For each sub-processor below, processing of personal data will be for the duration that the customer uses and continues to use the applicable service(s), and for the retention periods as set out in client’s agreement with Canary.

| Sub-Processor              | Subject matter   | Nature and purpose of processing  | Location(s) of processing      | External links for additional information relating to security   |
|----------------------------|--|-----------------------------------|--------------------------------|--|
| Bright Stores, Inc.        | Personal data contained in communications sent through or uploaded to the services | Commerce platform                 | United States of America (USA) | <a href="https://blog.brightstores.com/2018/05/21/how-secure-is-your-privacy-policy/">https://blog.brightstores.com/2018/05/21/how-secure-is-your-privacy-policy/</a><br><a href="https://www.brightstores.com/privacy-policy">https://www.brightstores.com/privacy-policy</a> |
| Shopify Inc.               | Personal data contained in communications sent through or uploaded to the services | Commerce platform                 | Canada                         | <a href="https://www.shopify.com/legal/privacy">https://www.shopify.com/legal/privacy</a>  |
| SurveyMonkey, Inc. (Wufoo) | Personal data contained in communications sent through or uploaded to the services | Online form builder               | USA                            | <a href="https://www.wufoo.com/security/">https://www.wufoo.com/security/</a>  |
| Zapier, Inc.               | Personal data contained in communications sent through or                          | Cloud-based automation technology | USA                            | <a href="https://zapier.com/legal/data-processing-addendum">https://zapier.com/legal/data-processing-addendum</a>  |

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|                             | uploaded to the services   | services  |     |   |
| FedEx                       | Personal data contained in communications sent through or uploaded to the services | Shipping  | USA | <a href="https://www.fedex.com/en-us/trust-center/privacy.html#protec">https://www.fedex.com/en-us/trust-center/privacy.html#protec</a>   |
| USPS                        | Personal data contained in communications sent through or uploaded to the services | Shipping  | USA | <a href="#">Full Privacy Policy - Who We Are - About.usps.com</a>   |
| DHL Express                 | Personal data contained in communications sent through or uploaded to the services | Shipping  | USA | <a href="https://www.dhl.com/content/dam/dhl/local/global/core/docu/core-lela-local-pdp-policy.pdf">https://www.dhl.com/content/dam/dhl/local/global/core/docu/core-lela-local-pdp-policy.pdf</a> |
| United Parcel Service (UPS) | Personal data contained in communications sent through or uploaded to the services | Shipping  | USA | <a href="#">Privacy Notice   UPS - United States</a>  |
| Microsoft Corporation       | Personal data contained in communications sent through or uploaded to the services | Hosting Provider (Azure)<br>Email provider<br>Online form builder | USA | <a href="#">Data Privacy in the Trusted Cloud   Microsoft Azure</a>   |
| Google Cloud Platform (GCP) | Personal data contained in communications sent through or uploaded to the          | Cloud hosting   | USA | <a href="#">Privacy Resource Center   Google Cloud</a>  |

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